



ellenor Catering team: Daniel Parzefall, Karen Jackson and Amy Gowland

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Level 5 rating for food hygiene awarded to ellenor

Following a recent visit from Gravesham Borough Council on 4 July 2019, **ellenor** has been awarded the highest possible rating for the safety, quality and hygiene standards of its food catering services at **ellenor** Coldharbour Road, Gravesend. Ever since the Environmental Health department introduced this scheme in 2011, Kent charity **ellenor** has consistently held a rating of 5 since the scheme was introduced.

Under the Food Safety Act 1990, environmental health inspectors are required to inspect food premises according to the Food Standards Agency

Code of Practice The rating goes from zero to five. The five rating credits food businesses that achieve very good food hygiene standards

Daniel Parzefall, Catering Manager says: *“We are thrilled to maintain our 5 star food hygiene rating once again. This inspection demonstrates the hard work and commitment that the catering team undertakes in ensuring that we continue to deliver the highest quality of catering provision, hygiene and safety, prioritising patient’s individual dietary needs and personal preferences.*

I feel very proud of my team knowing that we all together understand the importance of following Food Standards Agency guidelines and regulations. People can feel rest assured knowing we go to great lengths to ensure that all food is stored, cooked and served in a hygienic way in compliance with all food safety regulations and best practice”.

ellenor Gravesend is a hospice that offers specialist palliative care, advice and clinical support to families facing life limiting and life threatening conditions.

We are **ellenor**, a charity funded by the generosity of our local community, offering the best care and support to families facing terminal illness in Kent. We are the **only** charity in the county that provides hospice care for people of all ages – babies, children and adults - and their families. This includes pain and symptom relief, end of life care, respite, bereavement support and emotional and spiritual care.

Our Children’s Hospice Care, formerly known as chYps, is provided in the comfort of the family home and spans across North and West Kent and the London Borough of Bexley. Adults living in Gravesham, Dartford and Swanley, receive care in their place of choice, including their own homes, at our Hospice in Gravesend and in local care homes.

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